

Our Board of Directors and Standing Committee Members bring a wealth of talent and experience as they work together, voluntarily, to govern the organisation.

ercy Works is fortunate to have nine directors and two standing committee members who are all committed to dedicating their time and expertise to shaping the future of our organisation.

Focused on giving back and strengthening communities, our board and committee members provide the critical intellectual capital and strategic resources to power our success.

Without any remuneration, they devote a considerable amount of time not only to attending 6-8 meetings per year (with many needing to fly interstate) but to reviewing financial statements and meeting materials which can often number hundreds of pages long.

Kathleen Donnellon and Jacqueline Magurren are our longest and newest serving members respectively.



Kathleen Donnellon Kathleen joined Mercy Works' Board in 2011 and became Deputy Chair in 2014. She is also a member of the Finance, Risk and Audit and Strategic Planning

Oversight Committees. An experienced lawyer and mediator, Kathleen lectured in Dispute Resolution at the University of Melbourne for the past ten years whilst also serving as Chair for Star of the Sea College in Brighton, VIC. Having spent some time in Timor-Leste and with an acute awareness of the needs of the disenfranchised having stemmed from many years' work in community law, Kathleen jumped at the chance to be involved with Mercy Works at Board level.

"As a lawyer, I was involved with helping individuals at a personal level. At Mercy Works, I'm given the opportunity to do something bigger, to provide significant help to a greater number of people on a larger scale" she remarks. "All our projects are incredibly worthwhile, and while I'd love for us to fund even more, the dollars are short. Nonetheless this means that the projects we do take on have been carefully selected and are of equal imperativeness".



Jacqueline Magurren
As Deputy Principal Pastoral
Care of Monte Sant' Angelo
Mercy College, North
Sydney, Jacqueline was well
versed in everything Mercy
before joining the Mercy

Works Board in November 2016. The school itself, has been a long-time supporter of Mercy Works having donated more than \$23,500 via student fundraisers since 2005 for our projects.

When we spoke to Jacqueline, she confessed to feeling a little tired after a 4.30am start in preparation for Year 12 graduation activities on the previous day which continued with a latenight school board meeting. When we ask her how she manages to fit her board duties in, she replies with gusto, "You find the time and energy for what you're passionate for. Whether it's at school or on the Mercy Works board, I believe in the work I do. 190 Year 12 students just left us this week and it is my dream that each and every one of them has the same passion and gets the same enjoyment from their work as I do. Like Catherine McAuley before them, they are strong and empowered young girls and they've taken a piece of Mercy with them". ■

The Bilum: December 2017



BERICE LIVERMORE RSM
CHAIR OF THE BOARD

Chairperson's report

atherine McAuley, the Founder of the Sisters of Mercy spent considerable time connecting people with people – the rich with the poor, the healthy with the sick, the educated and skilled with unskilled, the influential with those of no consequence and the powerful with the weak. Testament to her approach was the building of the House of Mercy in a well-to-do part of Dublin so that the more wealthy could meet face to face the clients who came to the house on a daily basis. Thus, those who donated to that good cause could see the benefit of their assistance.

Thanks to your generous support Mercy Works continues to provide much needed assistance to many communities across Australia, Papua New Guinea and in Timor Leste. This work is along the lines that Catherine McAuley would be involved with, if she were alive today. Catherine would be glad that you are connecting with us in such a way as to make a difference in our world.

The 360 volunteers across the Mercy Works programs in Australia have the opportunity to see the benefit of their work. They know they are making a difference. Those of you without this direct contact will be most interested as you read the captivating stories in this edition and you can get a glimpse of the effectiveness of our programs.

Do you know that this year, Mercy Works had over 860 financial supporters? You come from many different parts of Australia and from all parts of our society – Sisters of Mercy, school students and their teachers, long term friends, community organisations

and corporate and individual donors. This year, all together your contributions have come to over \$2.5 million. Congratulations and thank you. Without you we would not be able to do such good work.

Mercy Works strives to improve our organisation each year. This year, the Directors and staff have engaged in a strategic planning process. I am pleased to report that the latest plan is published in this edition for you to read.

A healthy organisation employs quality people to keep it running smoothly and effectively. Such is the case with Mercy Works. A sincere thank you to our dedicated staff.

Grateful thanks is also due to our Directors, with a special thank you to Mr Chris
Townend. As well as serving as Director for 6 years, Chris has ably led the Finance, Risk and Audit Committee. He, along with all our Directors volunteer their time and spend many hours ensuring that our organisation is well governed. Thank you.

Finally, many of our Members are finishing their terms of office and are retiring from the role. Sister Berneice Loch RSM has chaired the Members over the last six years. Along with the other retiring Members, Sisters Annette Schneider, Barbara Bolster, Theresia Tina and Sally Bradley, the mission of Mercy Works has been most ably assisted. To them, and to all our Members, our grateful thanks is due.

May the coming season of Advent fill each of you with hopeful expectation as we journey towards Christmas, and may the blessings of Christmas fill your hearts and homes with all that is meaningful, beautiful and gives you joy. ■

Catherine would be glad that you are connecting with us in such as way as to make a difference in our world.

www.mercyworks.org.au The Bilum: December 2017

What a year!

From getting more children back to school through our Education Appeal, to installing water tanks where more families were able to access clean water, to ongoing development projects, this is what we've been doing in 2016-2017.

OVERSEAS

EDUCATION

Kiunga, Papua New Guinea

- Providing low cost child care to financially underprivileged families
- Building school dormitories
- Building classrooms and teacher's housing
- Awarding full scholarships for financially underprivileged tertiary students

Goroka and Mt Hagen, Papua New Guinea

- Building two secondary school dormitories
- Awarding full scholarships for financially underprivileged tertiary students

Wewak, Papua New Guinea

- Supporting remote teachers through the use of mobile technology
- Upgrading school dormitory
- Building infrastructure in Parish Centre
- Awarding full scholarships for financially underprivileged tertiary students

Port Moresby, Papua New Guinea

 Providing training for Primary school teachers in remote villages

Timor-Leste

Upgrading facilities in pre-primary and primary schools

HEALTH & NUTRITION

Kiunga, Papua New Guinea

- Improving access to clean water and safe sanitation
- Promoting village health to reduce maternal and infant mortality
- Running pre-school health and hygiene programs

Wewak, Papua New Guinea

Installing water tanks for access to clean drinking water



Timor-Leste

 Providing nutritional meals and supplements to pre-school and secondary school students

WORK & LIFE SKILLS

Kiunga, Papua New Guinea

- Running skills training programs to help women run their own small market
- Addressing sex and gender based violence through workshops
- Supporting a sustainable Eaglewood plantation

Goroka & Mt Hagen

- Operating drop-in centres for information, referrals and support
- Helping to rehabilitate prisoners
- Presenting radio broadcasts to highlight human rights and social issues
- Running workshops on the prevention of domestic violence, health and anger management, sewing, food processing

and preservation.

Port Moresby, Papua New Guinea

- Supporting a Street Children's Program to help prepare them for a brighter future
- Running basic skills development and training programs for young adults

DOMESTIC

REFUGEE & ASYLUM SEEKER SUPPORT

- Providing literacy and numeracy support to students from a refugee background through the Mercy Connect mentoring programs in Ballarat, Melbourne, Perth and Sydney
- Offering Adult English Classes through the Mercy Connect Melbourne Program
- Establishing a Parent Club for the parents of refugee students supported through the Mercy Connect Perth project
- Operating the Mercy House of Welcome for Asylum Seekers in Adelaide for general settlement and VISA support services



EXPENDITURE 2016-17

TOTAL

\$1,944,770

INTERNATIONAL AID & DEVELOPMENT PROGRAMS:

\$1,230,778

DOMESTIC PROGRAMS:

\$713,993

MERCY CONNECT VOLUNTEERS*

267 SUPPORTIVE VOLUNTEERS 9,340
HOURS LOGGED
BY VOLUNTEERS

1,435
STUDENTS
MENTORED

93 SCHOOLS SUPPORTED









*FIGURES REFLECT THE 2017 SCHOOL YEAR

PAPUA NEW GUINEA

85 TERTIARY SCHOLARSHIPS AWARDED MALE PRISONERS LEARNT TO READ AND WRITE THROUGH OUR REHABILITATION PROGRAM

2,377

LOCALS SOUGHT SUPPORT FROM THE GOROKA DROP-IN CENTRE







PRE-SCHOOLERS ATTENDED OUR
KIUNGA PRE-SCHOOL WHO WOULD
OTHERWISE NOT BE ABLE TO AFFORD IT

4,515
PEOPLE IN THE EAST SEPIK
PROVINCE WHO HAVE CLEAN
DRINKING WATER





MERCY HOUSE OF WELCOME – ASYLUM SEEKER SUPPORT

450 ASYLUM SEEKERS HAVE VISITED



200
PROTECTION VISA
APPLICATIONS LODGED



 Supporting weekly English classes for women from Asylum Seeker and Refugee backgrounds through the TRAMS project in Toowoomba

INDIGENOUS SUPPORT

- Providing literacy, numeracy and general homework support to Indigenous students through the volunteer mentoring program, Mercy Access in Shepparton, Victoria.
- Funding a gathering space and accommodation to help Indigenous women return to the community after prison in New South Wales
- Purchasing resources for the Honey
 Ants Education program for Indigenous students in Davenport, South Australia
- Supporting staff and Indigenous preschoolers at two early childhood centres in Bathurst Island and Alice Springs.

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The strategic plan is designed to help Mercy Works fulfil its mission and take the necessary steps to achieve our vision.

Mission Statement

Mercy Works promotes social justice through the local and overseas relief and development activities that are part of the vision and mission of the Sisters of Mercy in Australia and Papua New Guinea.

The programs engage in partnerships with communities to promote justice and self-reliance, and to support people and communities who are displaced or denied access to basic resources such as education, health care and social welfare.

Mercy Works programs strongly endorse the principles of freedom, mutual respect, environmental sustainability, participation and protection of the rights and responsibilities of all.

Identity, Profile & Purpose

Raise Mercy Works profile and strengthen our identity, and purpose, as a quality relief and development organisation promoting social justice

Relationships

Seek new and strengthen current relationships

Resources

Build and develop resources to enable the future sustainability of Mercy Works

Programs & Projects

Explore emerging needs, monitor results and build capacity through partnerships or as a service provider

Vision

Mercy Works is committed to transforming individuals and communities through: meeting needs that are not currently met by others; encouraging self reliance and building capacity; building wider community commitment; developing partnerships.

GROWTH FOR SUSTAINABILITY

Our people

Everyone involved in delivering Mercy Works' programs shares an enduring commitment to strengthening communities and delivering positive change for people in need.

OUR BOARD



Sr Berice Livermore
Board Chair / Finance, Risk &
Audit Committee Member



Kathleen Donnellon Board Deputy Chair / Finance, Risk & Audit Committee Member / Strategic Planning Oversight Committee Member



Sr Mary Densley
Board Member / Program
Committee Chair / Finance,
Risk & Audit Committee
Member



Chris Townend
Board Member / Finance,
Risk & Audit Committee
Chair



Sr Sharon PriceBoard Member / Strategic
Planning Oversight
Committee Member



Sr Maureen Sextonfrom November 2016
Board Member / Program
Committee Member



Jacquline Magurren from November 2016 Board Member



Sheena Barber
Board Member / Program
Committee Member /
Strategic Planning Oversight
Committee Member



Gregory Smith
Board Member / Finance,
Risk & Audit Committee
Member

Christine Carolan to November 2016 Board Member / Program Committee Member

Margery Jackman to November 2016 Board Member / Program Committee Member

STANDING COMMITTEE MEMBERS

Michael Elphick Program Committee Member

Paul LenternProgram Committee Member

OUR COMPANY

Barbara Bolster RSM Institute Councillor Berneice Loch RSM

Annette Schneider RSM Institute Vicar

Institute Leader

Sally Bradley RSM Institute Councillor

Theresia Tina RSM
Institute Councillor

Leader, Sisters of Mercy North Sydney

Catherine Ryan RSM to December 2016 Leader, Sisters of Mercy Parramatta Mary-Louise Petro RSM from December 2016 Leader, Sisters of Mercy Parramatta Catherine Reuter RSM

Catherine Reuter RSI Leader, Sisters of Mercy Brisbane

Ailsa Mackinnon RSM

Executive Director

Anne Foale RSM

Coordinator Overseas and Indigenous Projects

Lorraine Phelan RSM

to March 2017 Manager Domestic Projects – Asylum Seekers and Refugees

Jennifer Ryan RSM

from January 2017 Manager Domestic Projects – Asylum Seekers and Refugees

Linda Sassine

Finance Manager

Elizabeth Grady

Development and Donor Relations Officer

Maria Rallis

OUR STAFF 1 JULY 2016 TO 30 JUNE 2017

Communications and Executive Support Officer

Gwenda Livermore RSM Finance Officer

Vanessa Yu

Administrative Assistant **Judith Cahill**

to June 2017 Mercy Connect Sydney Coordinator

Mary Lewis RSM

Mercy Connect Melbourne Coordinator

Thathathai Singsa

Mercy Connect Melbourne Administrative Assistant

Paulene Barton

Mercy Connect Ballarat Coordinator

Jennifer Davies

Mercy Connect Perth Coordinator

Agnes Murphy RSM

Mercy Access Coordinator

Adam Kabriel

Bus Monitor, Mercy Access

Meredyth Taylor

Mercy House of Welcome Coordinator

Emma Yengi

Mercy House of Welcome Assistant Coordinator

Antonio Favorito

Cleaner, Mercy House of Welcome

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Financial Statements

INCOME STATEMENT

| For year ended 30 June 2017 | 2017 | 2016 | | | |
|---|---------------|-----------|--|--|--|
| Revenue | \$ | \$ | | | |
| Donations and Gifts | | | | | |
| ■ Monetary | 1,729,148 | 4,705,872 | | | |
| ■ Non Monetary | - | - | | | |
| Grants – Other Australian | 149,077 | 73,115 | | | |
| Grants – Other International | 332,448 | 27,500 | | | |
| Bequests | - | - | | | |
| Investment Income | 80,875 | 49,189 | | | |
| Other Income | 408,231 | 411,328 | | | |
| Total Revenue | 2,699,779 | 5,267,004 | | | |
| Expenditure | \$ | \$ | | | |
| International Aid and Development Program | s Expenditure | ' | | | |
| International Programs | | | | | |
| Funds to International Programs | 834,986 | 4,000,415 | | | |
| ■ Program Support Costs | 62,796 | 83,729 | | | |
| ■ Community Education | 24,168 | 20,208 | | | |
| Fundraising Costs | | | | | |
| ■ Public | 95,988 | 100,764 | | | |
| ■ Government, mutilateral and private | | | | | |
| Accountability and Administration | 212,840 | 237,614 | | | |
| Total International Aid and Development Programs Expenditure | 1,230,778 | 4,442,729 | | | |
| Domestic Program Expenditure (incl Monetary and Non Monetary) | 713,993 | 765,791 | | | |
| Total Expenditure | 1,944,770 | 5,208,520 | | | |
| Excess/(Shortfall) of Revenue Over Expenditure | 755,008 | 58,484 | | | |

STATEMENT OF CHANGES IN EQUITY

| For year ended 30 June 2017 | | | | |
|------------------------------------|----------------------|----------|-------|-----------|
| | Retained Earnings | Reserves | Other | Total |
| Balance as 1 July 2016 | 1,415,103 | - | - | 1,415,103 |
| Excess of Revenue over Expenses | 755,008 | - | - | 755,008 |
| Balance as 30 June 2017 | 2,170,111 | - | - | 2,170,111 |

TABLE OF CASH MOVEMENTS

For year ended 30 June 2017

| Designated Purposes | Cash available at beginning of the year | Cash raised during the year | Cash disbursed during the year | Cash available at end of the year |
|----------------------------------|--|--------------------------------------|---|--|
| Papua New Guinea | 510,775 | 1,451,189 | 1,116,895 | 845,068 |
| Timor-Leste | - | 58,634 | 58,634 | - |
| Domestic Projects | 850 | 775,187 | 693,680 | 82,357 |
| Other Non Designated Purposes | 349,959 | 833,805 | 600,041 | 583,724 |
| Total | 861 584 | 3 118 815 | 2 469 250 | 1 511 149 |

The income for our programmes comes from a wide variety of donors, including the Sisters of Mercy, associated ministries and other members of the public.

During the year, specified donations have been received for Papua New Guinea, Timor-Leste, Mercy Connect and other domestic projects.

Income for FY17 is closer to trend following significant one-off capital grants in FY16 directed to projects in

Papua New Guinea; FY17 income also included a large donation flowing through the P&L and directed towards the administration reserve established to assist with the operating costs of Mercy Works and its Trusts. Actual administration costs year on year have reduced slightly due to insourcing some key communication activities. Obligations for projects carried forward to FY18 are adequately covered by cash held in short term deposits.

STATEMENT OF FINANCIAL POSITION

| For year ended 30 June 2017 | 2017 | 2016 |
|-------------------------------|-----------|-----------|
| Assets | \$ | |
| Current Assets | | |
| ■ Cash and Cash Equivalent | 1,511,149 | 861,584 |
| ■ Trade and Other Receivables | 120,341 | 37,157 |
| ■ Investments | 1,650,270 | 1,126,980 |
| Total Current Assets | 3,281,760 | 2,025,720 |
| Non Current Assets | | |
| Property, Plant and Equipment | 6,912 | 9,219 |
| Total Non Current Assets | 6,912 | 9,219 |
| Total Assets | 3,288,672 | 2,034,940 |
| Liabilities | \$ | \$ |
| Current Liabilities | | |
| ■ Trade and Other Payables | 1,083,342 | 583,082 |
| ■ Employee Benefits | 30,025 | 36,755 |
| Total Current Liabilities | 1,113,367 | 619,837 |
| Non Current Liabilities | | |
| ■ Employee Benefits | 5,194 | - |
| Total Non Current Liabilities | 5,194 | - |
| Total Liabilities | 1,118,561 | 619,837 |
| Net Assets | 2,170,111 | 1,415,103 |
| Equity | \$ | \$ |
| Retained Surplus/(Deficit) | 2,170,111 | 1,415,103 |
| Total Equity | 2,170,111 | 1,415,103 |

INDEPENDENT AUDITOR'S REPORT

Report of the Independent Auditor on the Summary Financial Statements

Opinion

The summary financial statements, which comprise the summary statement of financial position as at 30 June 2017, the summary income statement, summary statement of changes in equity and summary cash flow statement for the year then ended, and related notes, are derived from the audited financial report of Mercy Works Limited for the year ended 30 June 2017.

In our opinion, the accompanying summary financial statements are consistent, in all material respects, with the audited financial report, and are in accordance with the Australian Council for International Development (ACFID) Code of Conduct.

Summary Financial Statements

The summary financial statements do not contain all the disclosures required by Division 60 of the Australian Charities and Not-for-Profits Commission Act 2012. Reading the summary financial statements and the auditor's report thereon, therefore, is not a substitute for reading the audited financial report and the auditor's report thereon. The summary financial statements and the audited financial report do not reflect the effects of events that occurred subsequent to the date of our report on the audited financial report.

The Audited Financial Report and Our Report Thereon

We expressed an unmodified audit opinion on the audited financial report in our report dated 25 October 2017.

Management's Responsibility for the Summary Financial Statements

Management is responsible for the preparation of the summary financial statements in accordance with the ACFID Code of Conduct.

Auditor's Responsibility

Our responsibility is to express an opinion on whether the summary financial statements are consistent, in all material respects, with the audited financial report based on our procedures, which were conducted in accordance with Auditing Standard ASA 810 Engagements to Report on Summary Financial Statements.

Carl Millington

Pitcher Partners Partner

Sydney | 25 October 2017