

Mercy Works Ltd Sisters of Mercy In Australia & Papua New Guinea

Mercy - Walking together. Changing lives

Strategic Plan 2023-2024

Board approval 31 May 2023

Our Vision	Priority		Objective	Impact
Mercy in Action- Partnering with the most vulnerable toward opportunity, dignity and self-reliance	ldentity, Purpose and Profile	Mercy Works is recognised as a development and relief organisation that works for social justice	 To align Mercy Works' identity, purpose and profile with the organisation's vision and mission To widen Mercy Works' support base across Australia and overseas 	 1a. Mercy Works understands its current and emerging partners and their needs and expectations 1b. Mercy Works has a communication and engagement plan 1c. Mercy Works' workers and stakeholders identify with the vision and mission of Mercy Works 2a. Mercy Works' communication and engagement plan is commonly understood and applied 2b. Mercy Works' community impacts are visible
Our Mission We are a community development organisation, in the tradition of Catherine McAuley. We work in partnership with local community organisations to support the most vulnerable, both within Australia and elsewhere in the Asia Pacific region, with a particular focus on women and children. Our programs strive to build capacity and self- reliance and to foster environmental sustainability.	Relationships	Mercy Works' relationships with communities, partners and stakeholders are mutual, productive and celebrated	 3. To strengthen and foster Mercy Work's relationships with communities, partners and other stakeholders to help communities achieve their goals and to deepen the capabilities of partners and Mercy Works 4. To seek new and diverse partnerships that align with Mercy Work's values and 	 3a. Mercy Works has a relationship building plan 3b. Mercy Works has a productive volunteer program 3c. Mercy Works collaborates effectively with local partners 3d. Mercy Works' relationships with communities, partners and other stakeholders are appropriately acknowledged and celebrated 4a. Mercy Works' has a partnership development plan 4b. Mercy Works works towards achieving annual fundraising targets
	Programs and Projects	Mercy Works' program and project design and delivery are inclusive, professional and values driven	complement our capabilities 5. To ensure all current and proposed projects are aligned with the mission and priorities of Mercy Works	 4c. Mercy Works ensures compliance especially with ACFID 4d. Mercy Works is approached by like-minded organisations for collaborative partnerships 5a. Mercy Works has a program and project design and delivery methodology that accommodates diverse contexts and delivery models 5b. Mercy Works plans, monitors, evaluates and reports on programs and projects using current research methods and participatory approaches 5c. Mercy Works' programs and projects have signed MOUs that reflect Mercy Works' delivery guidelines
		illity Mercy Works is sustainable	 To ensure continuation of Mercy Works' programs and projects To responsibly manage the finances of Mercy Works 	 6a. Mercy Works' programs and projects are based on the principles of participatory design and a strength-based approach, with clearly-defined exit strategies 7a. Mercy Works has a long term financial plan, which is agreed with the Members of Mercy Works 7b. Mercy Works has the equipment and facilities to enable the delivery of programs and projects
Our Values Mutuality Integrity Compassion Justice	Sustainability		 Works 8. To enhance the skills, capability and wellbeing of staff 9. To ensure good governance and compliance 	 7c. Mercy Works has diversified its revenue streams 8a. Mercy Works has a performance feedback and professional development program 8b. Mercy Works acknowledges and celebrates individual's contributions and achievements 8c. Mercy Works acknowledges the potential trauma associated in working with vulnerable people 9a. Mercy Works' staff understand, are supported by and comply with business processes and requirements 9b. Mercy Works' processes are reviewed and continually improved, resulting in the strengthening of ongoing operations
Corporate	Overseas Programs		Indigenous & Refugees Programs	Finance Communications & Fundraising Grants

About Mercy Works Ltd

Established in 2000, Mercy Works is the development arm of the Sisters of Mercy in Australia and Papua New Guinea. We work in partnership with vulnerable communities and local organisations domestically and in the Asia Pacific region. We work with the people of these communities and organisations to build capacity, dignity and self-reliance.